



## CASE STUDY

# Pharmaceutical System Dependency Assessment

## THE CHALLENGE

A pharmaceutical client needed to understand the impacts of its' migration plans. Current IT solutions have evolved by layering new functionality into existing environments. These layers have created dependencies that may or may not be known, making strategic decisions extremely difficult. Strategic decisions, like reducing operating costs by migrating IT services to the cloud, are impacted due to a lack of visibility into dependencies.

## THE SOLUTION

Wholestack Solutions system dependency assessment enabled this customer to see how IT services work together to enhance strategic IT decision making.

## OUTCOME

After the assessment, the customer discovered multiple gaps in their understanding of various dependencies. The team updated their plans and made well informed strategic decisions that reduced service impacts while maximizing strategic value.

## RESULTS

- Reduced service impacts
- Reduced costs in migration activities
- Bought into right-sized service offerings